



OFFICE OF THE MAYOR

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December 2, 2003

Ms. Lillian Lyle
Connections Message Centre
P.O. Box 2449
Squamish, B.C.
V0N 3G0

Dear Ms. Lyle:

Re: Recent Squamish Flood Disaster

This letter is to commend the staff at Connections Message Centre who provided the messaging services vital to the successful communications management during our recent flood disaster.

I was most impressed with the quick, efficient and professional service demonstrated throughout the disaster that lasted over a week. In a crisis situation, this level of service is not taken for granted. Instead, its importance is magnified, documented and recognized.

Please send my sincere "thank you" to your fine team and "congratulations" on a job well done!

Yours truly,



Ian Sutherland
Mayor

